Emotional Intelligence

Engagement of Employees
+Transformation of Space

Workplace, Change Management and our Brains
PART 2: HOW DID WE GET HERE?  
Context for our Challenge

PART 3: AN INTEGRATED APPROACH TO DESIGN + CHANGE ENGAGEMENT - Data Collection, Surveying and Analysis

PART 4: EMOTIONS + SPACE = SPATIAL OUTCOMES  
Holistic Space Solutions
Nine in Ten (91%) Managers and Supervisors agree, it’s Important to Improve their Emotional Intelligence in the Workplace.

Three-quarters (73%) have No Significant Strength in Any of the Four Key Skills used for Managing Emotions.
INTEGRATING EI INTO OUR CM PROCESS

CCE Plan

Assess

Mobilize

Execute & Monitor

Measure & Re-calibrate

CCE Tasks

- Define the CCE scope
- Engage the team
- Build the case for change
- Engage stakeholders
- Communications
- Training
- Workplace Protocols
- Monitor the CCE plan
- Measure success
- Re-calibrate

Project

Before Project Start
- Feasibility, Budget Approval

During Project
- Mobilization, Vision
- Research and Program
- Define WP Standards
- Design and Construct

After Project
- Occupy, Evaluate

From Change Management to Change Engagement