# furniture planning advil

best practices to manage furniture projects and reduce headaches





01 budget

02

03 aintenance

04

### create a realistic budget or budget range



\*\*Houston estimate – regional variances to be considered



01

02 negotiating

03 naintenance 04 future know your negotiating powers









01

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02

negotiating

03 maintenance 04

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# scope of maintenance & warranties

what is included in the maintenance contract?

what is the warranty length?

what exactly is covered under the warranty? labor vs product

what are the costs and requirements of cleaning?



i pro tip

set reminders X months
before the warranty expires
and document for future
employees

#### consider the future

01

budget

02

negotiating

03

maintenance

04

future



"kit of parts" and restack flexibility



service partners and day 2 services



## codes and planning implications







- fire code
- ADA / universal design
- fixed furniture regulations
- limit obstructions
- wide corridors ideal
- freestanding / mobile

# codes and planning implications







- light switches / sensors
- columns (actual dimensions)
- thermostats
- radiators / floor vents
- fire extinguishers
- sprinkler heads (phone rooms)

## codes and planning implications

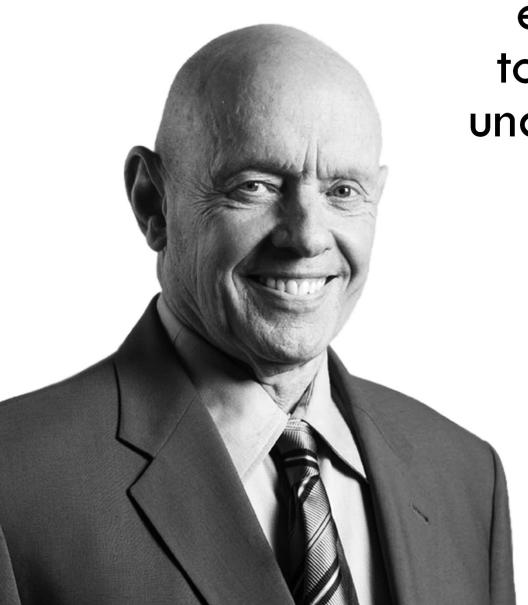




- panel creep
- floor cores
- electrical infeeds
- monitor height
- transaction counters
- plug head style
- wall outlet access







"To begin with the end in mind means to start with a clear understanding of your destination."

-Stephen Covey
The 7 Habits of Highly Effective People

i pro tip

engage with professionals by hosting a pre-project call



- include internal and external consultants
- define / clarify scope
- communication plan and structure
- weekly meetings matter!



- define values and priorities
- current market costs
- unique market considerations (COVID economics)
- contingency is your friend



- lead-time and transportation
- installation including site limitations
- approvals –
   manufacturer and client
- internal processes procurement, legal and finance

### new project considerations

# real estate considerations

- lease term vs length of furniture warranty
- multi-function spacesmulti-functionfurniture



### future proofing

- kit of parts
- technology/home workers
- layers of flexibility



## unassigned workstations

- furniture supports work
- habits to define
- technology



### new project considerations

# \$ value engineering

- impact (public vs private)
- appropriately allocate good/better/best finishes

### 8

### return on investment

- multi-functional
- ergonomics and health implications
- employee retention



#### selections

- lead times
- audit specifications, purchase orders AND acknowledgements
- product and pattern scale



### budget busters

01 02 03 04

lack of mistakes overtime storage labor

05 06 07

custom custom last minute product materials client changes

\$ budget tip

identify where the juice is worth the squeeze



### schedule busters







delayed product

- finish sample orders/ shipments
- customer review revisions and sign-offs
- financing/ deposits
- furniture vendor PO processing

- core drill and infeed dimensions
- field verification

- international products
- specials
- COM approvals



scheduling tip

allow for schedule contingency



scheduling tip

order essential items separately ie. desks vs ancillary



scheduling tip

order and deliver infeeds early



scheduling tipaccommodate holidays

# estack DOs

- define priorities, phasing and key deadlines
- carve out swing space
- identify appropriate level of inventory
- budget for cleaning product

### x restack DONTs

- make product compatibility assumptions
- forget crucial job stoppers and extra parts
- MacGyver product without considering warranty
- wait until the last minute

#### restack creative furniture hacks



### simplify

- utilize high volume inventory items first to maximize reuse
- creative reuse of parts/brackets
- reduce kit of parts



### modify

- cut down worksurfaces/panel trims
- reupholster, repaint, refurbish existing product
- convert panel mounted worksurfaces to freestanding



### flexify

- convert private offices to meeting rooms
- utilize unassigned workspaces
- add power/data to underused spaces





up to 8.5 million tons, or 17 billion pounds, of office assets end up in US landfills annually

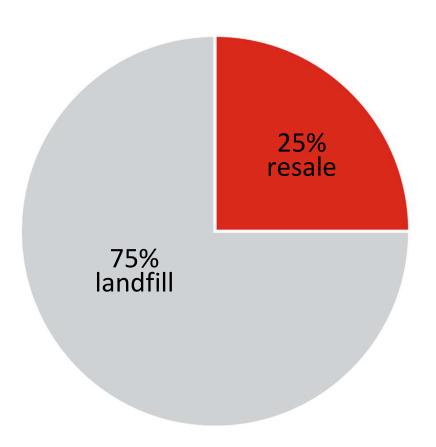
according to United States EPA estimates.



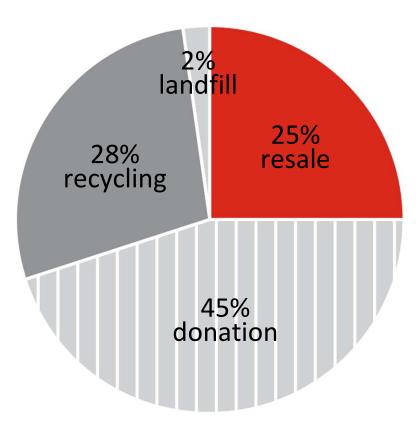
\$10.2 billion worth of commercial furniture and equipment was produced, sold and used in 2015 in the U.S. alone

according to the Business and Institutional Furniture Manufacturer's Association (BIFMA).

### typical disposal



## sustainable redistribution



### decommissioning alternatives



reuse repurpose



give to employees



donate to nonprofits



garage sale



leave behind to landlord



sell/auction



### liquidation alternatives







demand items

cardboard

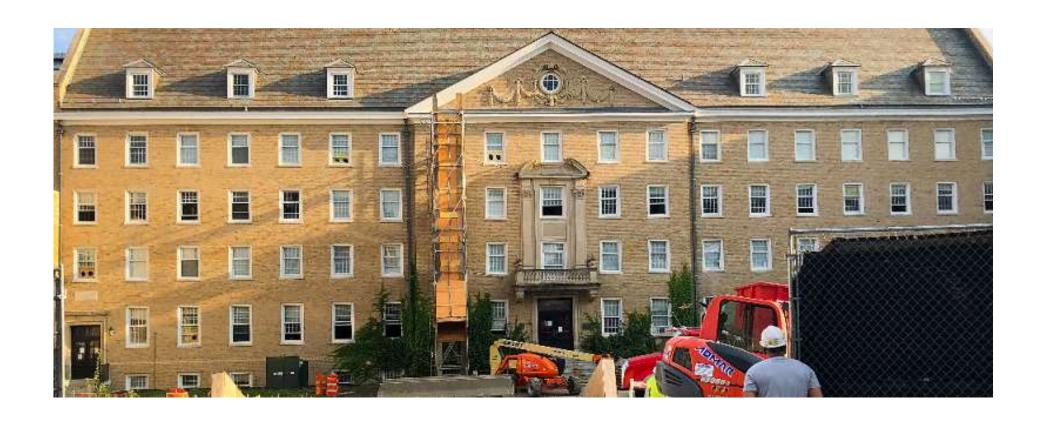


metal



recyclables





case study: cornell university college of human ecology



### cornell case study: project by the numbers

120,000 sf

renovation space which impacted 200 faculty and staff 60%

minimum target of reused, resurfaced and redeployed furniture 5,900 lbs

pounds of recycled electronics

6,000 lbs

pounds of recycled and donated books

13,000 lbs

pounds of shredded confidential paperwork

1,000 sf

viewing area staged for 7 weekends

3 phases

- 1) campus community
- 2) wider community
- 3) open to all

5,000 sf

amount of claimed furniture by 215 people



### extra nuggets



privacy/modesty



neurodiversity



artwork, nameplates, wayfinding



trash and recycle bins



power accessories



accessories





questions?

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